

More to Explore

Mitsubishi Heat Pump Rebate Program



Mitsubishi is offering customers of participating MLPs special pricing on the purchase of mini split heat pumps. Projects with an installation date of February 1, 2020 or later are eligible. Eligible customers are able to receive a \$300 to \$600 discount on the purchase of qualified heat pumps from Mitsubishi. Once the installation is complete, customers can apply for the participating MLP's Cool Homes rebate for a combined total savings of up to \$1,200. This is a limited time offer through December 31, 2020 or until funds are exhausted.

Want to Learn More?

HELPS is always finding new ways to save its customers money and energy. Keep up with the latest program offerings by visiting www.munihelps.org.



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Save Green by Going Green



HELPS

Home Energy Loss Prevention Services

HELPS Program

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Home Energy Loss Prevention Services

The Home Energy Loss Prevention Services (HELPS) program provides energy education, home energy audits, assistance with home energy improvements, and ENERGY STAR® appliance rebates for Massachusetts municipal utility customers. Established in 1988 by the Massachusetts Municipal Wholesale Electric Company (MMWEC), HELPS delivers innovative energy technology and superior customer service.

Audits

Home energy audits can provide a greater level of information to those customers wishing to conserve their energy usage. The HELPS Program Residential Audit Service is provided to those customers who have used the HELPS toll-free energy conservation hotline, and who qualify based on the age of their home, existing insulation levels and other requirements. Participating MLPs offer a free in-home audit and many of the suggested efficiency improvements are eligible for rebates through HELPS.



Rebate Options

HELPS offers a variety of rebates for efficient devices. Rebate offerings vary based on the utility, but below are some offerings you can expect.

ENERGY STAR® Appliances

Air Purifier
Clothes Washer
Dehumidifier
Heat Pump Water Heater
Refrigerator



Heating and Cooling
WiFi Thermostats



Cool Homes
Air Source Heat Pump
Central AC
Ductless Mini Split Heat Pump



Home Efficiency Incentive
Blower Door Test & Air Sealing
ENERGY STAR Heating System
Duct Sealing



Additional Programs

Electric Vehicles

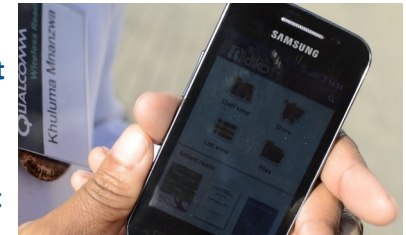
HELPS offers a Scheduled Charging Program for electric vehicle (EV)



owners in select MLP communities. Customers are given a free or discounted EV charger in exchange for being enrolled in the program. The program is a set schedule that determines when a charger can be used at full power. This allows EV owners to charge their cars without disrupting their MLP's electric load.

Connected Homes

Homeowners with select smart devices such as home batteries or mini split heat pumps may be



eligible to earn monthly incentives through the HELPS Connected Homes program. Connected Homes leverages the technology into cost savings for the light department and its customers. By enrolling a smart device, customers agree to allow Connected Homes to make brief, limited adjustments to their devices during times of peak electric demand. As a thank you, they are rewarded with an incentive check or bill credit.